



Woden Thunder Athletics Inc.
PO Box 207
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Woden Thunder Athletics Refund Policy

1. Introduction

This document sets out Woden Thunder Athletics policy on providing refunds on products purchased from Woden Thunder Athletics.

As a general principal, refunds will only be made in limited circumstances. These circumstances are set out below and apply only in respect of current financial members of Woden Thunder Athletics.

2. Memberships

A refund of the Woden Thunder Athletics membership fee, can be provided but only where:

- Woden Thunder Athletics receives the refund request on or before 30 November of the relevant registration year; and
- The member has not participated in more than two Woden Thunder Athletics events (programs).

Where a refund is provided, Woden Thunder Athletics will only refund the Woden Thunder Athletics component of the registration fee less any administrative charge by third parties (eg, Results HQ, Capital Athletics).

3. Uniforms

Refunds for Woden Thunder Athletics uniforms will be made on request if the uniform was originally purchased from Woden Thunder Athletics, but only where the product is not used or damaged.

4. Carnival fees

Carnival fees will not be refunded by Woden Thunder Athletics.

5. Refund Process

A request for a refund must be made in writing, stating the reason for the refund request and including any additional documentation to support the claim. Requests can be emailed to info@wodenathletics.org.au .

If Woden Thunder Athletics deem that a refund request meets this policy, the refund will be processed as soon as practicable.

All monies refunded will be refunded via the original method of payment. If that is not possible an alternative will be provided.